

---

Subject: Re: Logon issue at installation

Posted by [AJM](#) on Sat, 07 Nov 2020 21:14:13 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Yes, you **MUST** use a password. That message simply means that the combination of user\_id and password that you entered is not valid. Can you use the combination shown at the bottom of the screen (demo/demo)? Have you loaded the database data as shown in point 5 of the installation instructions at <https://www.radicore.org/installation.php>?

---