
Subject: V 2.30.0 - error 404

Posted by [htManager](#) on Fri, 22 Nov 2024 15:28:50 GMT

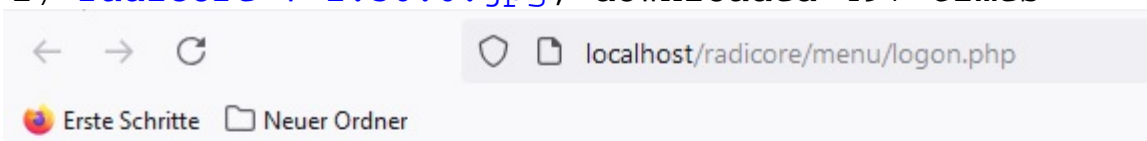
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Hi Tony,

after installing V 2.30.0 I get an 404 error, see attached screenshot. Is this because of deprecated Apache and php? And the zip file contains a config.inc.

File Attachments

1) [radicore v 2.30.0.jpg](#), downloaded 497 times



Not Found

The requested URL was not found on this server.

Apache/2.4.54 (Win64) OpenSSL/1.1.1p PHP/8.2.0 Server at localhost Port 80

Subject: Re: V 2.30.0 - error 404

Posted by [AJM](#) on Sat, 23 Nov 2024 09:54:04 GMT

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I have removed the erroneous file config.inc from the zip file.

The only reason I can think of for that 404 error is that the file radicore/menu/logon.php cannot be found. What is your document root?

Subject: Re: V 2.30.0 - error 404

Posted by [htManager](#) on Sun, 24 Nov 2024 19:06:32 GMT

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the document root is c:\xampp\htdocs\radicore

Subject: Re: V 2.30.0 - error 404
Posted by [AJM](#) on Mon, 25 Nov 2024 09:28:11 GMT
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If the document root is c:\xampp\htdocs\radcore then the URL should not be "localhost/radcore/menu/logon.php". You need to remove "radcore" from this string as it is causes Apache to look for a file in "c:\xampp\htdocs\radcore\radcore\menu\logon.php"

Subject: Re: V 2.30.0 - error 404
Posted by [htManager](#) on Mon, 25 Nov 2024 09:45:52 GMT
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Sorry, the document root is c:\xampp\htdocs. This is what phpinfo tells me. I thought wrongly it is the directory where the radcore files are stored.

File Attachments

1) [document_root.jpg](#), downloaded 431 times

SERVER_NAME	localhost
SERVER_ADDR	127.0.0.1
SERVER_PORT	80
REMOTE_ADDR	127.0.0.1
DOCUMENT_ROOT	C:\xampp\htdocs
REQUEST_SCHEME	http
CONTEXT_PREFIX	no value
CONTEXT_DOCUMENT_ROOT	C:\xampp\htdocs
SERVER_ADMIN	postmaster@localhost
SCRIPT_FILENAME	C:\xampp\htdocs\radcore\phpinfo.php
REMOTE_PORT	59168

Subject: Re: V 2.30.0 - error 404
Posted by [htManager](#) on Tue, 26 Nov 2024 09:13:51 GMT
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Hi Tony, Sorry for the inconvenience. It was my mistake. For whatever reason, I didn't copy all the directories. Hence the error. Now everything is working as desired.

Subject: Re: V 2.30.0 - error 404
Posted by [AJM](#) on Tue, 26 Nov 2024 09:15:28 GMT
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I'm glad you got it sorted. :)
