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Subject: Installation Issues

Posted by [Techie](#) on Thu, 03 May 2007 11:59:48 GMT

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Hi,

I am trying to install in my system with an environment of Win XP, Apache 2.2.4, My Sql 5.0 and PHP 5.2.1.

I have installed PHP along with the extension of DOM and XSL.

I have created all the schema and data as recommended.

I have also renamed config.default.inc into config.inc.

But still I am not able to run it. When I try to run it it shows a blank page.

Please let me know if anything I have missed.

Looking forward to hear some help.

Regards

Za Gohu

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Subject: Re: Installation Issues

Posted by [AJM](#) on Thu, 03 May 2007 12:08:04 GMT

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Have you got `display_errors=ON` and `error_reporting=E_ALL` in your PHP.INI file? Have you checked your error log? Have you changed CONFIG.INC to identify your database username and password?

If you have done all these and still get no output you will have to step through with your debugger to see where it is failing.

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Subject: Re: Installation Issues

Posted by [Techie](#) on Thu, 03 May 2007 17:07:48 GMT

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Thanks for your reply. I have done all the recommended changes.

I am getting the following error.

```
Warning: require(include.general.inc) [function.require]: failed to open stream: No such file or
directory in C:\Program Files\Apache Software
Foundation\Apache2.2\htdocs\radicore\menu\logon.php on line 18
```

Fatal error: require() [function.require]: Failed opening required 'include.general.inc' (include\_path='.;C:\php5\pear') in C:\Program Files\Apache Software Foundation\Apache2.2\htdocs\radicore\menu\logon.php on line 18

My htaccess.txt has the following information.

```
php_value default_charset "UTF-8"  
php_value include_path ".;C:\Program Files\Apache Software  
Foundation\Apache2.2\htdocs\radicore\includes;C:\Program Files\Apache Software  
Foundation\Apache2.2\include;"
```

Please let me know if I have missed out anything.

Regards  
Za Gohu

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Subject: Re: Installation Issues  
Posted by [AJM](#) on Thu, 03 May 2007 17:44:32 GMT  
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Even though you have set include\_path in your htaccess file the error message is showing it as '.;C:\php5\pear', which means that you have not configured apache to deal with htaccess files as it says in the installation instructions.

On Windows you cannot create a file with an extension but no name, which is why I use htaccess.txt instead of (dot)htaccess. You must therefore amend your apache config file so that the 'AccessFileName' directive points to 'htaccess.txt'.

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Subject: Re: Installation Issues  
Posted by [Techie](#) on Thu, 03 May 2007 18:53:05 GMT  
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Thanks for your reply again. I have done the changes in it.  
Please find attached my httpd.txt. But still it is giving me error.

Appreciate your help.

Regards  
Za Gohu

File Attachments

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1) [httpd.conf](#), downloaded 1807 times

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Subject: Re: Installation Issues  
Posted by [AJM](#) on Thu, 03 May 2007 19:54:40 GMT  
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Did you restart apache after changing httpd.conf?

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Subject: Re: Installation Issues  
Posted by [Techie](#) on Thu, 03 May 2007 22:23:32 GMT  
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Yes I did restart. No change. It throws the same error.

What could be wrong?

Regards  
Za Gohu

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Subject: Re: Installation Issues  
Posted by [AJM](#) on Thu, 03 May 2007 22:59:44 GMT  
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Your htaccess file is not being processed, which means your amendments to include\_path are not being processed, which means that the include statement is failing to locate the specified file. You need to double check your apache configuration and the htaccess.txt file.

Your httpd.conf file appears to have the following line commented out:

```
AllowOverride All
```

Perhaps that is your problem?

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Subject: Re: Installation Issues  
Posted by [Techie](#) on Fri, 04 May 2007 19:50:36 GMT  
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I completely reinstalled everything and redid all the installation stuff. Now I am stuck with the following error.

```
Fatal error: Call to undefined method domdocument::createElement() in  
C:\Apache\htdocs\radicore\includes\include.xml.php5.inc on line 600
```

I have installed all the extension of PHP.

Regards  
Za Gohu

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**Subject: Re: Installation Issues**  
Posted by [AJM](#) on Fri, 04 May 2007 21:14:20 GMT  
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There is a conflict somewhere which is caused by a faulty installation. That is why I recommend that people have a fully functioning installation BEFORE they try to install Radicore. You will need to reinstall and try again.

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**Subject: Re: Installation Issues**  
Posted by [Techie](#) on Mon, 07 May 2007 17:50:23 GMT  
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I have totally reinstalled and rechecked to make sure that everything is working fine. Now I am getting the following error in logon.php

Fatal error: Call to undefined method domdocument::createElement() in  
C:\Apache\htdocs\radicore\includes\include.xml.php5.inc on line 600

and logon csxslt

Fatal error: Call to undefined method domdocument::createProcessingInstruction() in  
C:\Apache\htdocs\radicore\includes\include.xml.php5.inc on line 853

Please advice me any changes to be made.

Regards  
Za Gohu

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**Subject: Re: Installation Issues**  
Posted by [AJM](#) on Mon, 07 May 2007 19:48:26 GMT  
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If you are using an all-in-one installation package for Apache, PHP and MySQL I suggest you throw it away and install each piece manually as it is obviously giving you a corrupt installation. This is because they include both the XML and DOM XML functions at the same time, which is clearly wrong as they are incompatible.

If the DOM extension was installed properly you would not be getting an error message such as this. Try downloading and installing the latest PHP version from php.net (the zip version, not the installer version) and see if that makes a difference.

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Subject: Re: Installation Issues

Posted by [Techie](#) on Mon, 07 May 2007 23:36:45 GMT

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I have reinstall php again with php zip file. Now I am getting the following error during logon in csxslt=off

This application has encountered an unrecoverable error  
The following has been reported to the administrator:

2007-05-07 18:28:01

Fatal Error: XSL functions are not available. (# 256).

Error in line 1327 of file 'C:\WebServer\Apache2\htdocs\radicore\includes\include.xml.php5.inc'.

Script: /radicore/menu/logon.php

Remote Address: 127.0.0.1

Request URI: /radicore/menu/logon.php?csxslt=off

and if i try to logon in csxslt=on

I am getting logon screen, but user-id: mgr and password: password is not allowing me to login.

Things I have done:

1. I have activated extensions php\_domxml.dll and php\_xsl.dll by removing ; from php.ini.
2. I have run the mnu\_usr.sql in menu database after running menu-data.sql.

I have attached my errorlog.html.

Please let me know any other strings to check.

Regards  
Za Gohu

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### File Attachments

- 1) [errorlog.htm](#), downloaded 1088 times
-

Subject: Re: Installation Issues  
Posted by [AJM](#) on Tue, 08 May 2007 09:09:22 GMT  
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You have not read the installation instructions properly. PHP 5 requires the DOM extension, not the DOM XML extension. That is why you are getting the error message informing you that the XSL extension cannot be found.

The second error message in your log file says that task 'mnu\_user(pswd)' cannot be found, but this is defined in the mnu-data.sql file so should have been loaded.

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Subject: Re: Installation Issues  
Posted by [Techie](#) on Wed, 09 May 2007 21:24:18 GMT  
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I am still struck with the following errors,

Fatal error: Call to undefined method domdocument::createElement() in  
C:\WebServer\Apache2\htdocs\radicore\includes\include.xml.ph p5.inc on line 600

Fatal error: Call to undefined method domdocument::createProcessingInstruction() in  
C:\WebServer\Apache2\htdocs\radicore\includes\include.xml.ph p5.inc on line 853

I understand that is error is because of DOM and XSTL issue. I not able to figure out the how the extension of DOM and XSTL is activated.

I have also added the following extension for libxslt in php.ini.

```
extension=php_domxml.dll  
extension=php_xsl.dll  
--with-xsl=C:\webserver\php5\libxslt
```

It will be great help if you can guide me on this php issue.

Please find attached my phpinfo() page about my environment.

Regards  
Za Gohu

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### File Attachments

1) [test.mht](#), downloaded 1812 times

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Subject: Re: Installation Issues

Posted by [AJM](#) on Wed, 09 May 2007 22:14:24 GMT

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The DOM XML extension is for PHP 4 only. PHP 5 uses the DOM extension which is part of the core and therefore has no dll which can be referenced in the php.ini file.

Please follow the installation instructions and install the correct extensions for your version of PHP.

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